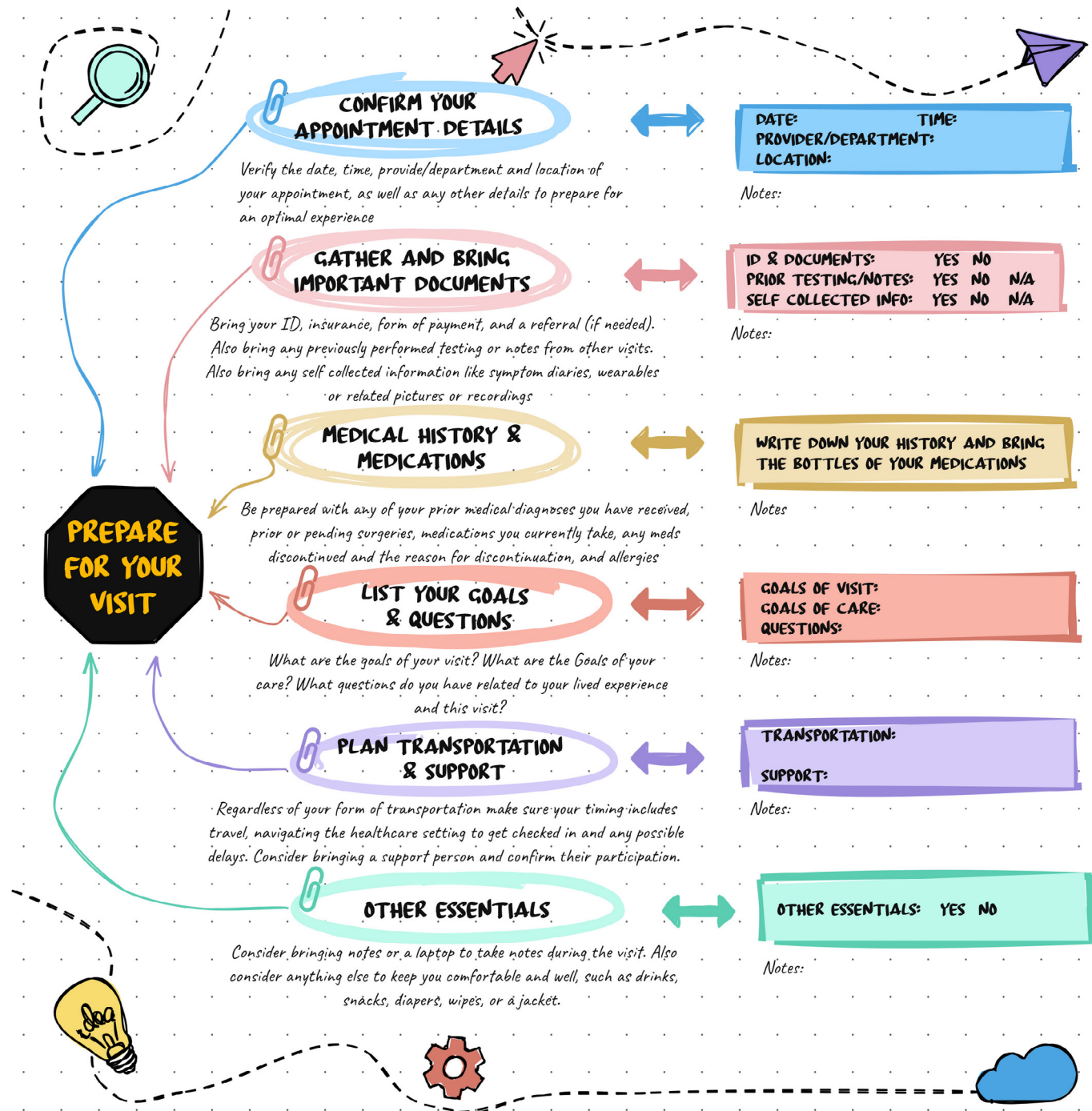


Chapter 3 / Growth Opportunity: Your Meet-and-Greet Checklist

A quick checklist can help you prepare for taking the first step towards a trusting, respectful relationship and setting you on course to achieve outcomes that both sides will find valuable.



Preparing for a clinical encounter in the healthcare system requires the whole system to function as a cohesive unit. Make it a priority to consider every touchpoint the patient may experience. Remove redundancy and unnecessary barriers and encourage team members to provide constructive feedback and encourage participation in quality improvement exercises.

