

## Chapter 7 / Growth Opportunity: Ready to Ace the Test?

### UNDERSTANDING TESTS: QUESTIONS FOR PATIENTS TO ASK

What's the purpose of the test?

Why do (or don't) I need it?

Is there any special preparation for the test?  
And what should I expect during the test?

What risks or side effects may occur with this test?  
What are the risks if I don't have the test performed?

How will I know if this is covered by my insurance and what it may cost me out of pocket?  
Is there an alternative if I can't afford it?

How long will it take to get the results?  
And how will I be contacted about the results?

How will this test influence my diagnosis or care?

How do I get a copy of the results for my personal records?  
Will the results be visible in my health record application?

Are there alternative or additional diagnostic tools (e.g., if the test is invasive)?

Will a copy of the results be shared or available to my other HCPs?

## EXPLAINING TESTS: TOPICS FOR HCPS TO COVER

What test are you recommending or ordering?

What information does this test provide, both in general and then specifically related to the condition or concern?

What is the expected patient experience of the test?

Is there any specific patient preparation required?

When and where should the test be performed?

How soon will the results be available?

How will this test help inform the next steps for the diagnosis or treatment plan?

Are there any risks related to the test?

Are there alternative or additional diagnostic tools (e.g., if the test is invasive)?

Will a copy of the results be shared or available to other HCPs?